



**COMMUTE WITH ENTERPRISE & HIRTA**  
**WWW.COMMUTEWITHTENTERPRISE.COM/CONTENT/COMMUTE/EN/PARTNERS/HIRTA.HTML**

HIRTA and Commute with Enterprise have partnered to provide vanpool options in



Boone, Dallas, Jasper, Madison, Story and Warren counties. This service connects employees who live near each other to provide them with a recent-model van or SUV. Riders commute together, saving money and freeing up time to relax or catch up on work when commuting.



**CARAVAN (by DART)**  
**VANPOOL SERVICE in Central Iowa**  
**(515) 288-RIDE(7433)**  
**caravan@ridedart.com**

**WWW.RIDEDART.COM/CARAVAN**

Caravan by DART connects commuters who live and work near each other in Central Iowa so they can share rides. Caravan riders save money, use commute times more productively and reduce their carbon footprint. Van drivers ride free while passenger rates are calculated based on miles driven each day. DART provides the van, gas and maintenance while you enjoy the ride!



**IOWA RIDESHARE**  
**WWW.IOWARIDESHARE.ORG**

Iowa Rideshare connects commuters and travelers who live, work or play near each other so they can share rides via carpool, vanpool, bicycle or public transit. Share a ride within Ames, Story County or further if your origin and destination are similar.

## OTHER TRANSPORTATION

**AMERICAN CANCER SOCIETY'S ROAD TO RECOVERY**  
**1-800-227-2345**

Free rides for cancer patients for treatment & follow up appointments (*Reservations required.*)

**EXECUTIVE EXPRESS**  
**(888) 522-9899 (Ext. 757)**  
**WWW.EXECUTIVEEXPRESS.BIZ**

Shuttle service between Ames and the Des Moines International Airport. (*Reservations required.*)

**ISU TRANSPORTATION SERVICES**  
**WWW.TRANSPORTATION.IASTATE.EDU**  
(ONLY ISU students, faculty, staff)

**JEFFERSON LINES**  
**(800) 451-5333**  
**WWW.JEFFERSONLINES.COM**

Connect with intercity bus service throughout Iowa, the Midwest and nationwide operating from the Ames Intermodal Facility (AIF) located at 129 Hayward near campustown.

**UBER** **LYFT**  
**WWW.UBER.COM** **WWW.LYFT.COM**

## OTHER ASSISTANCE

**GOOD NEIGHBOR EMERGENCY ASSISTANCE**  
**515-296-1449**  
**WWW.GNEA.ORG/SERVICES/#GAS**

- Emergency gas vouchers & CyRide tickets

**STORY COUNTY GENERAL ASSISTANCE**  
**515-292-2035**

- Emergency one-time transportation assistance (Up to 15 gallons gas with 1 quart of oil OR out of state bus ticket) for transient individuals.

**THE SALVATION ARMY SERVICE CTR.**  
**515-233-3567**

- Emergency vehicle maintenance & repair funding (\$300 maximum) paid directly to the mechanic/service center (as funds allow.)
- Story County residents only; vehicle used for work/medical needs; <200% of poverty level

**WHEELS FOR WORK**  
**WWW.UWSTORY.ORG/WHEELS-FOR-WORK**

- Eligible working households receive a donated vehicle from Ames Ford Lincoln and United Way of Story County. Apply at ACCESS, Good Neighbor Emergency Assistance, MICA, The Salvation Army or Story County General Assistance.

**WE-CYCLE**  
**WECYCLE.COMMUNITY@GMAIL.COM**

- Bicycles are donated and rebuilt, then offered to individuals who are unhoused or in need.

## Do You Need A Ride? STORY COUNTY TRANSPORTATION



**TRANSPORTATION COLLABORATION**

**LAST REVISED: 7/1/2025**  
(Information subject to change; updated online)

**BROCHURE UPDATES ONLINE @**  
**WWW.CYRIDE.COM/SCT**



# Medicaid Transportation

## NON-EMERGENCY MEDICAL HOME & COMMUNITY BASED SERVICE TRANSPORTATION:

If you are an “eligible” Iowa Medicaid Member approved for non-emergency medical transportation OR Home and Community-Based Services (HCBS) and need to schedule a trip, call the following organizations under your Managed Care Organization (MCO):

MANAGED CARE ORGANIZATION	NON-EMERGENCY	HCBS WAIVERS
IOWA TOTAL CARE	ACCESS2CARE 1-877-271-4819 (TTY:711)	
MOLINA HEALTHCARE	ACCESS2CARE 1-866-849-2062 (TTY:711)	
WELLPOINT IN IOWA (formally Amerigroup)	ACCESS2CARE 1-844-544-1389 (TTY:711)	

## VETERANS TRANSPORTATION

### STORY COUNTY VETERANS AFFAIRS 515-956-2626

- Free ride to VA appointments available Monday-Friday (schedule 5+ days in advance)
- Must present VA letter confirming appointment
- Portable oxygen allowed, prefer no canisters
- Ambulatory passengers only

### VETERAN TRANSPORTATION SERVICE 515-699-5999 (EXT. 27807)

- Free ride to VA appointments available Monday-Friday (schedule 5+ days in advance)
- For appointments between 8:00 am and 2:45 pm
- Portable oxygen allowed, prefer no canisters
- Wheelchair accessible



## RSVP VOLUNTEER DRIVER TRANSPORTATION PROGRAM WWW.RSVPVOLUNTEER.ORG (515) 292-8890 or (515) 733-4917

Provides safe and reliable transportation to medical appointments and other essential services for ambulatory individuals living in Story County. All prospective clients must have an application and in-home assessment completed prior to approval. This service is provided entirely by volunteers using their own vehicles and is funded by the United Way of Story County, Story County, City of Ames, Aging Resources of Central Iowa and donations.\*

**Days of Operation:** Monday-Friday

**Hours of Operation:** 8:00 am—4:00 pm

(Transports will be made within this timeframe. Rides must be scheduled 48 business hours or more in advance.)



*\*Contributions are used to offset the cost of reimbursing volunteer drivers, unless otherwise specified by the donor.*

**For more information about limited out-of-county service, please contact the RSVP office.**



# HIRTA

## HEART OF IOWA REGIONAL TRANSIT AGENCY (HIRTA) WWW.RIDEHIRTA.COM 1 (877) 686-0029 erides@ridehirta.com

Provides general public door-to-door transportation within Ames and Story County.

All buses are wheelchair accessible.

### Days of Operation:

Weekdays (Story County): 6:30 am — 5:30 pm

Weekdays (In Ames only): 6:30 am — 8:00 pm

Saturday (In Ames only): 7:30 am — 6:00 pm

Sunday (In Ames only): 8:30 am — 6:00 pm

Cost (one-way):	General Public	Senior 60+ yrs.
In-Town (Ames):	\$3.00	\$1.50 (suggested*)
In-County (Story):	\$6.00	\$3.00 (suggested*)

\* Depends on Eligibility

HIRTA's On Demand App is a smartphone app where you schedule, cancel and pay for your rides on demand. HIRTA's Riders Guide is available at [www.ridehirta.com/policies](http://www.ridehirta.com/policies) or upon request.



**HIRTA PROVIDES RIDES TO THE GENERAL PUBLIC WITHIN THE FOLLOWING COUNTIES: STORY, BOONE, DALLAS, JASPER, MADISON, MARION & WARREN**



## AMES TRANSIT AGENCY (CYRIDE) WWW.CYRIDE.COM (Ames only) (515) 292-1100; cyride@cyride.com

Provides general public transportation to Ames residents and visitors 359 days/year, (closed on holidays), 7 days/week. All buses are wheelchair accessible & equipped with bike racks.

**Cost:** \$1.00 for one-way trip. Discounts available to seniors, Medicare/Medicaid cardholders, K-12 students and passengers with disabilities. Pay for rides via cell phone with the Token Transit app.

### DIAL-A-RIDE (ADA PARATRANSIT) 1 (877) 686-0029 (FOR SERVICE) 1 (515) 292-1100 (FOR APPLICATION)

Provides door-to-door transportation to eligible passengers, as defined by the Americans with Disabilities Act (ADA), to anywhere within the City of Ames or 3/4 mile from any CyRide fixed route, whichever is greater.

**Service Hours:** Same hours/days as CyRide's fixed-route system.

**Eligibility:** The passenger must be unable to use CyRide's fixed route buses due to the following reasons:

- Unable to get to/from the bus stop at the point of origin or destination
- Unable to board a bus stop
- Unable to independently recognize the destination and disembark the bus
- If a trip involves a transfer, unable to disembark the bus.

**Cost:** \$2.00 one-way trip (Must be ADA Eligible)